

Phil de Cobain

From: Dawn Banyard [dbanyard@hotmail.co.uk]

Sent: 20 September 2011 20:48

To: phil marquee

Subject: RE: Photo Request

Hi Phil

Many thanks for all your help we had an absolutely amazing day despite the last minute change of venue and 'interesting' weather. Your boys were brilliant and really helped us out when things were looking pretty bleak! We are awaiting the CD of pics from our photographer so will most certainly look for a couple which hopefully will do the marquee justice and send them over for you. We had so many compliments on the marquee, it was stunning and just fitted the mood of the evening perfectly being cosy yet roomy at the same time. Nevil, the manager of the Low Wood hotel where we eventually had the marquee set up was so impressed he asked for your details and said he would be happy to recommend you for future events that they hold there so hopefully it will also push a bit of business your way. I've also passed your details onto a couple of other interested parties in the North west so hopefully the long journey over will be worthwhile in the long run!

I'm not sure if Jamie mentioned to you but he said he would send us a letter for the insurance company (so that we can claim for the additional venue hire costs) just stating that you weren't in a position to put the marquee up due to the conditions (the access road was flooded / flooded lawns making it impossible to erect the marquee / health & safety concerns etc). Would you be able to send us a note in an email so I can pass it over to them ASAP and if possible also follow it up with a copy on headed paper for their records. We took some photos while we were there so we can attach them to the note for extra clout!

Once again thank you so much for helping to make our day perfect.....it is true testament to the level of service a company offers when people are prepared to spend nearly 2 hours standing in the rain waiting for a decision to be made on location and still go about setting up the marquee with a smile on their faces in record time.

I will send you the pictures as soon as they come in

kind regards
Dawn